

This policy is to be used in conjunction with *Medications and Controlled Drugs Policy and Care of Boarders who are Unwell Policy*

Stowe Medical Centre is a 24-hour service to meet the medical and mental health need of boarding Students. Day pupils are supported with emergency and head injury care. The skill mix team is made up of Registered Nurses and Health Care Assistants with a visiting GP service each weekday morning; students may be seen by one or all these professionals depending on the assessed health need.

#### Booking Appointments and Attendance:

Students may self-refer or be referred by House or parents where the need will be triaged by a member of the team and be booked with the appropriate member of staff. Please allow up to 72 hours for appointments, as we will be working to the service demand. All medical emergencies and head injuries will be seen the same day.

The Health Centre require notice of a student's attendance due to safety and our capacity. If we are busy and cannot answer the phone, please email [medical@stowe.co.uk](mailto:medical@stowe.co.uk). On the rare occasion where this is not possible, please ensure the student is escorted to the Health Centre.

Should a student need to attend the Health Centre overnight, please contact security to escort them if there is no available adult in House.

Each pupil attending the Health Centre will be triaged and treated by the Health Care Assistant on Duty, who will refer to the Duty Nurse and/or Senior Nurse Manager if required.

Should a student request the Duty Nurse/Senior Nurse Manager an appointment later in the day or following day may need to be booked to accommodate the request. All head injuries will be seen by a registered nurse.

#### Resting in the Health Centre:

Due to our bed capacity and having no dayroom facility, we are unable to offer resting for any students who are assessed by the team as being medically well. Please note, this does not apply to our safeguarding students or students with access agreed by the DSL team.

Day students who are too tired to attend lessons should be sent home from House.

**Confidentiality:**

All students are entitled to the same confidentiality rights as any adult attending a medical appointment. At each point of care, any student under 16 is assessed and deemed Gillick Competent if the professional is satisfied that they fully understand the information presented and the treatment they will receive, allowing them to give or withhold consent.

Information will only be shared with House with the student's consent or if we are concerned for a child's safety and the DSL has been informed. All relevant information will be recorded on MyConcern for the appropriate staff to be notified.

**Parent Notification:**

When a student is admitted to the Health Centre, or is resting for the whole school day, we will obtain their consent to contact parent/guardians to notify them of their attendance and condition. Parents will be notified automatically for any emergencies or in the case of a 999 call A&E attendance.