**SCHOOL SHOP**

**PURCHASES OF MERCHANDISE (excluding tickets)**

**Your right to cancel**

You have the right to cancel an order for merchandise (excluding tickets) from the point of ordering up until 2 weeks after you receive your merchandise. You then have a further 10 weeks to return the merchandise to us.

If an item is faulty then an exchange or full refund will be given, in accordance with your statutory rights.

**Your right to a refund**

We will refund in full within 14 days of receiving the merchandise back, provided that the merchandise is returned unused, undamaged and in its original packaging.

Stowe Enterprises Limited

Stowe House

Stowe School

Buckingham

MK18 5EH

Stowe Enterprises Limited: a company, registered in England, registered no: 1378711

VAT registration no: 294370048

